

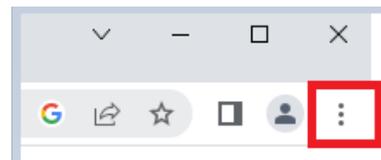
## Clearing Cache/Deleting Cookies

In this document we will show how to clear your cache and/or delete cookies in your internet browsers: Google Chrome ([starting on page 1](#)), Microsoft Edge ([starting on page 4](#)), and Mozilla Firefox ([starting on page 8](#)). You can also use **control + shift + delete** for a shortcut in any internet browser.

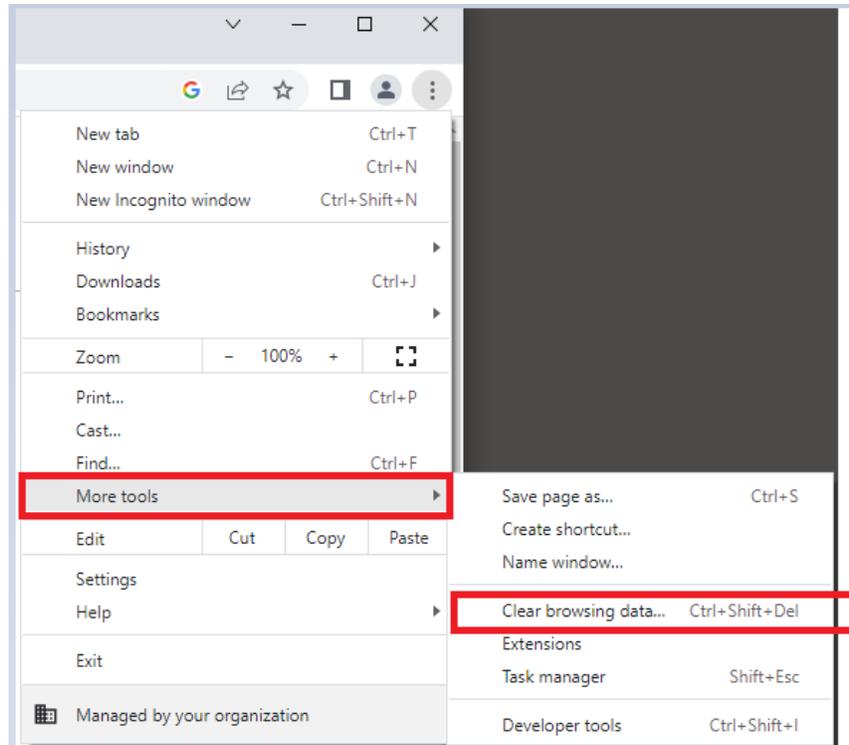
**\*Important note\*** This will remove any saved passwords you have in your browser.

### Google Chrome

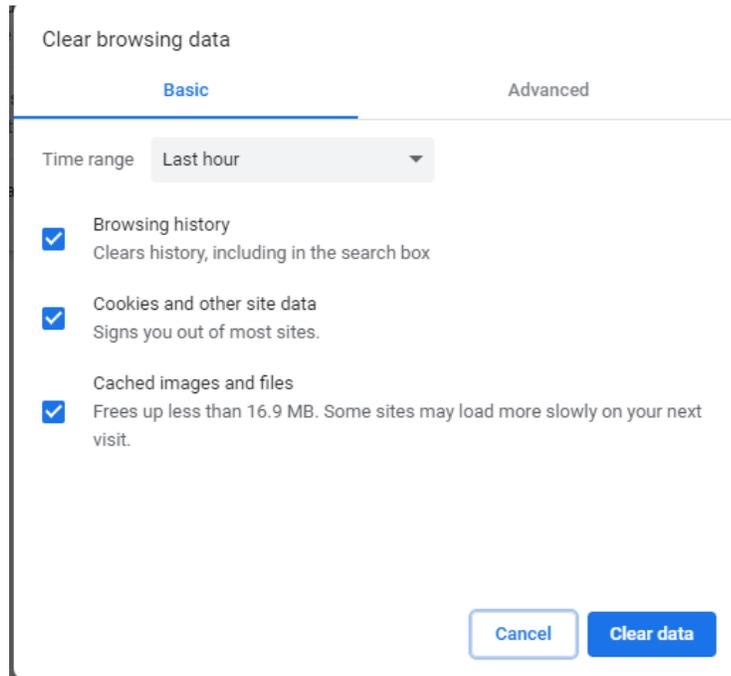
1. Open Google Chrome
2. Click on the three dots in the upper right-hand corner.



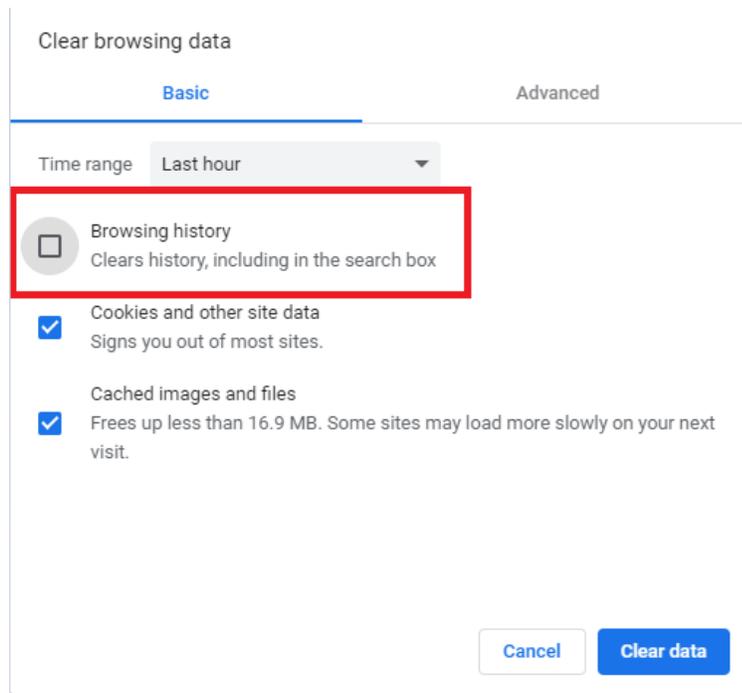
3. Toward the bottom of the menu, click **More tools>Clear browsing data**.



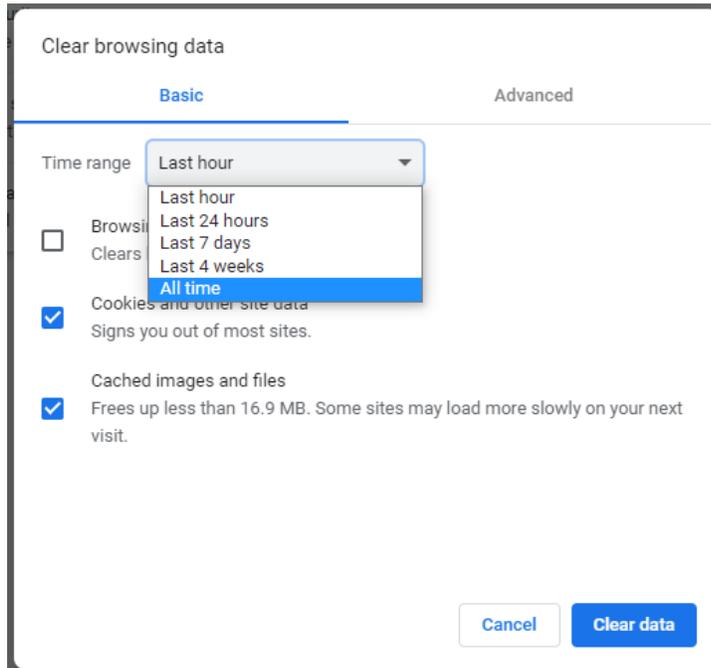
4. A menu will appear with all options checked.



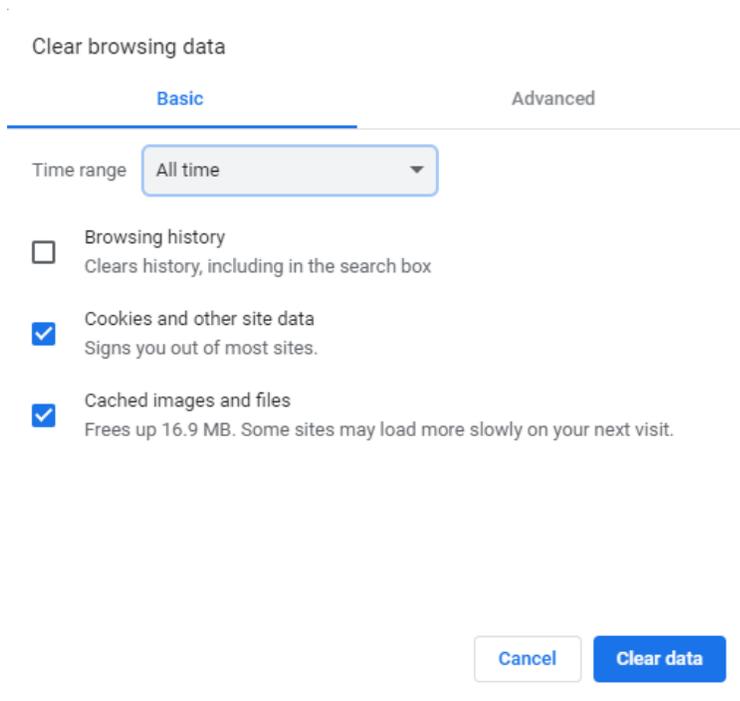
5. Uncheck **Browsing history**.



6. In the drop-down box, select **All time**.

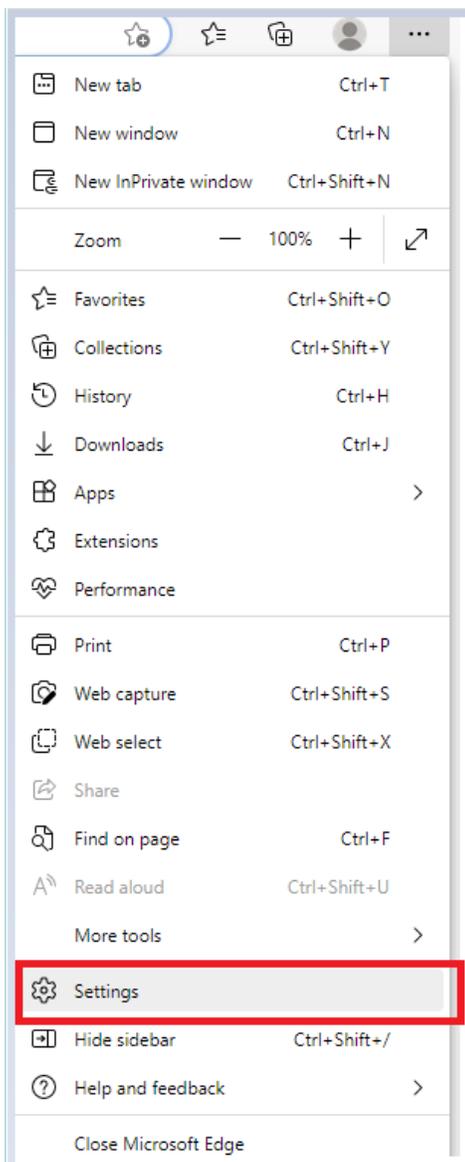
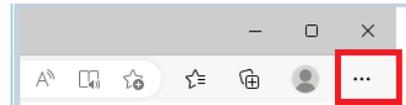


7. After making the above selections, click **Clear data** button.

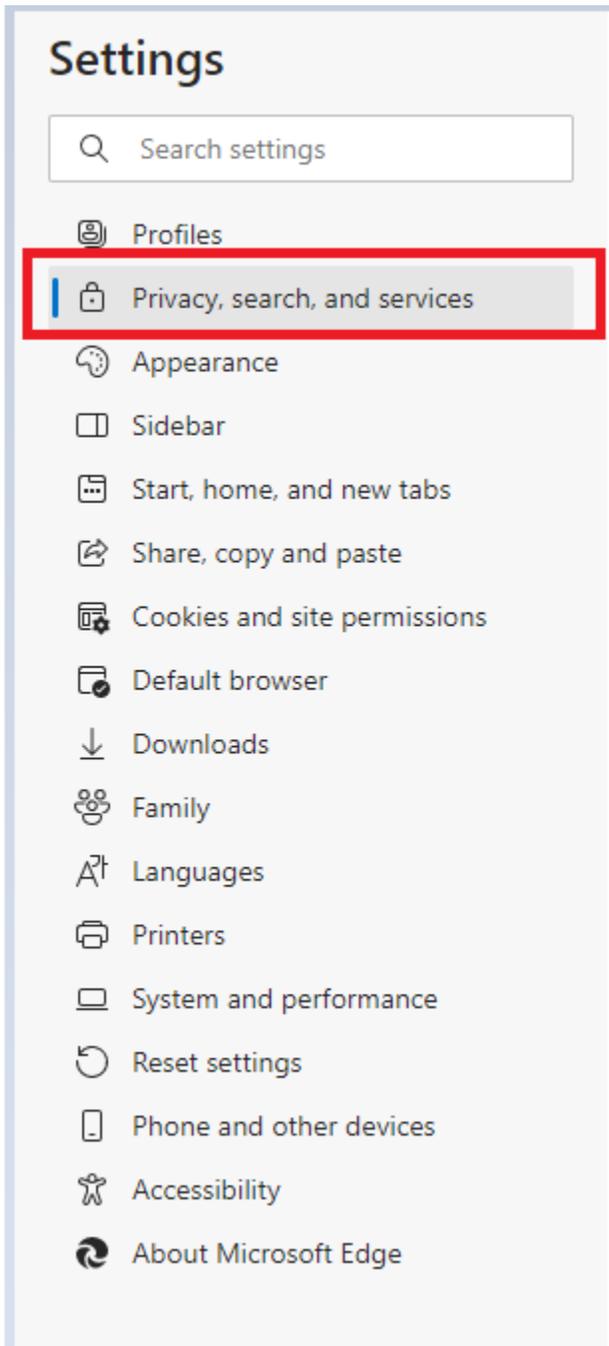


# Microsoft Edge

1. Open Microsoft Edge.
2. Click on the three dots in the upper right-hand corner.
3. Toward the bottom of the menu, click **Settings**.



4. In the new screen that appears, select **Privacy, search, and services** in the menu on the left-hand side.



5. Scroll down to **Clear Browsing data** and click **Choose what to clear**.

**Tracking prevention** 

Websites use trackers to collect info about your browsing. Websites may use this info to improve sites and show you content like personalized ads. Some trackers collect and send your info to sites you haven't visited.

**Tracking prevention** 

 **Basic**

- Allows most trackers across all sites
- Content and ads will likely be personalized
- Sites will work as expected
- Blocks known harmful trackers

 **Balanced**  
(Recommended)

- Blocks trackers from sites you haven't visited
- Content and ads will likely be less personalized
- Sites will work as expected
- Blocks known harmful trackers

 **Strict**

- Blocks a majority of trackers from all sites
- Content and ads will likely have minimal personalization
- Parts of sites might not work
- Blocks known harmful trackers

**Blocked trackers**   
View the sites that we've blocked from tracking you

**Exceptions**   
Allow all trackers on sites you choose

Always use "Strict" tracking prevention when browsing InPrivate 

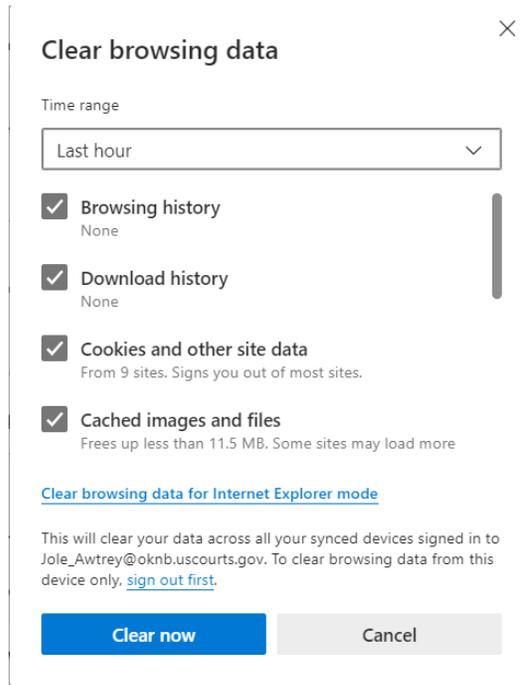
**Clear browsing data**

This includes history, passwords, cookies, and more. Only data from this profile will be deleted. [Manage your data](#)

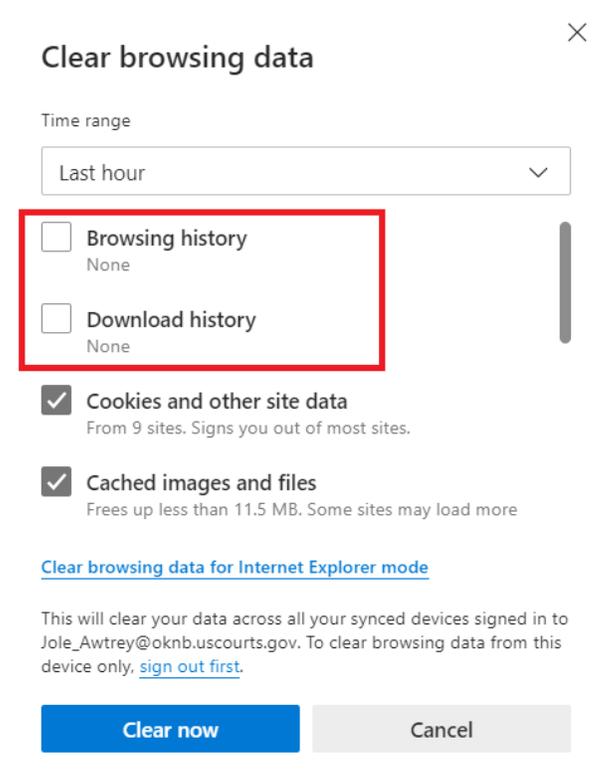
Clear browsing data now  **Choose what to clear**

Choose what to clear every time you close the browser 

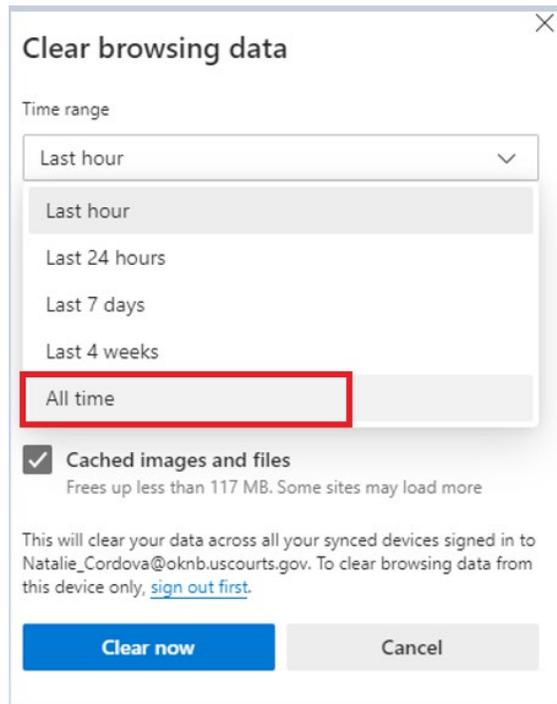
6. A menu will appear with **all options checked**.



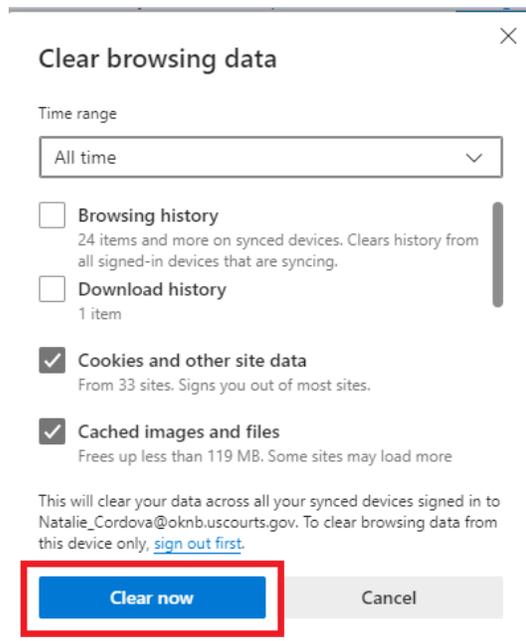
7. Uncheck **Browsing history** and **Download history**.



8. In the drop-down box, select **All time**.

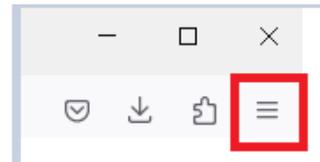


9. After making the above selections, click **Clear now** button.

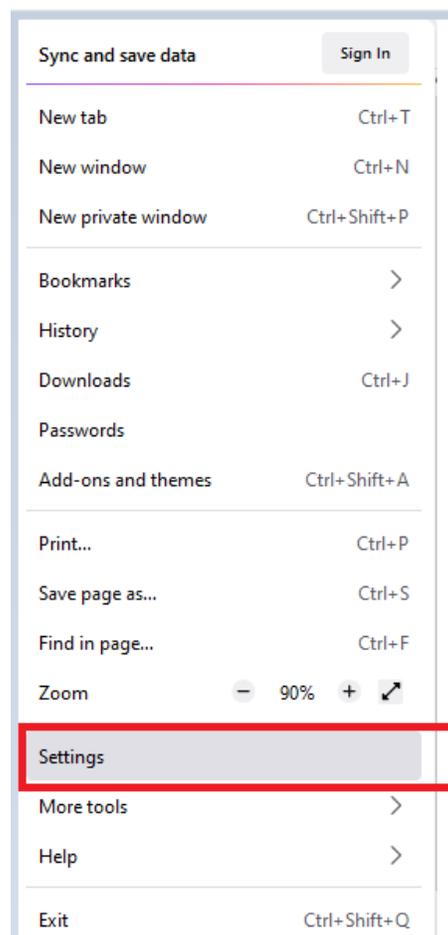


## Mozilla Firefox

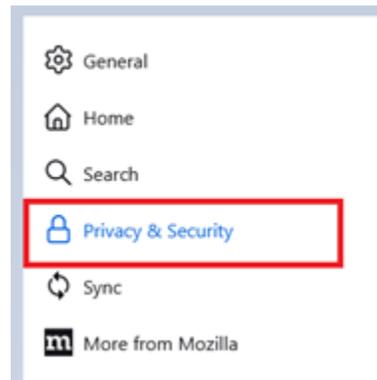
1. Open Mozilla Firefox
2. Click on the three lines in the upper right-hand corner.



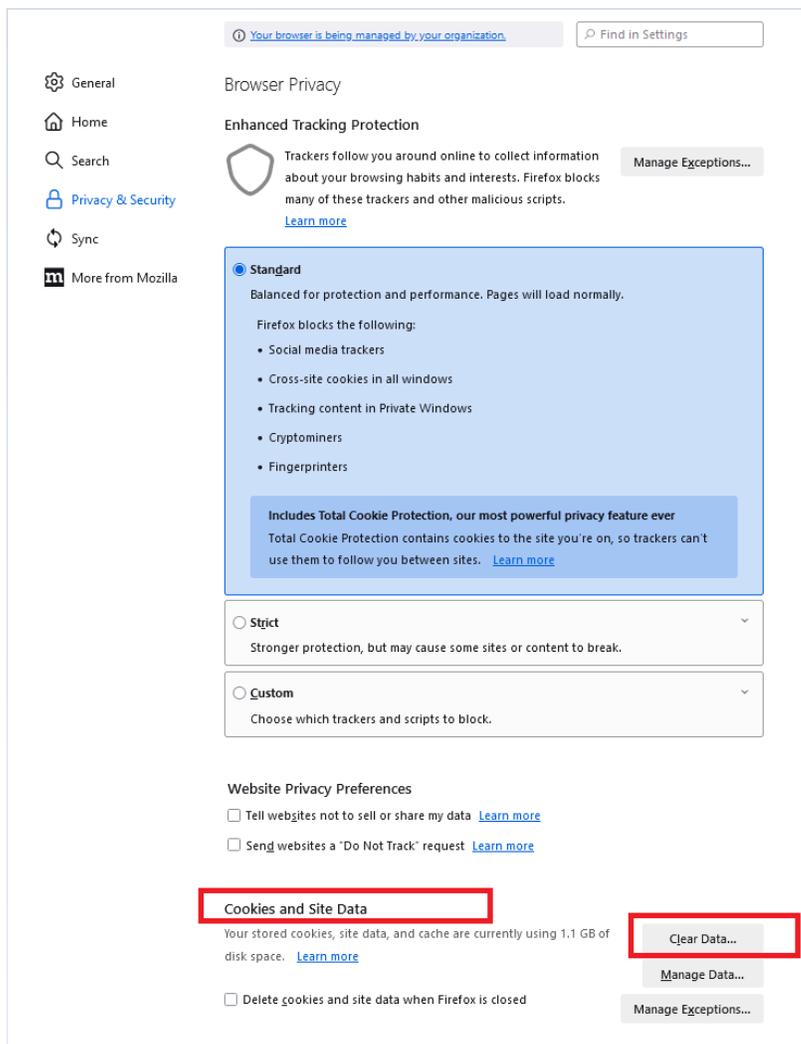
3. Toward the bottom of the menu, click **Settings**.



4. In the new screen that appears, select **Privacy & Security** in the menu on the left-hand side.



5. Scroll down to **Cookies and Site Data** and click **Clear Data**.



6. A menu will appear with all options checked. Click **Clear**.

